

CONTACTS

To contact any of the BOH staff or steering committee members listed below, please e-mail sphelp@commerce.state.wi.us. Within the e-mail make sure to indicate whom you would like to speak with.

❖ **Bureau of Housing – Wisconsin Department of Commerce**

Tanya Iverson – WISP Customer Services and Training –

- Manages WISP HelpDesk
- Develops support material
- Trains users and administrators on WISP
- Assists with data quality issues
- Acts as the contact for users of the software from the participating agencies
- Acts as the contact for new agencies interested in becoming a WISP partner

Loren Hoffmann – WISP IT and Report Coordination —

- Deals with technological issues in WISP
- Manages data migration and conversion issues with new agencies
- Reports out the statics for the HMIS for both policy and data quality issues
- Develops custom reports upon request from partner agencies
- Maintains WISP's Web Page
- Acts as the contact for the State with Bowman Systems on matters related to the database programming, reporting and user interface

❖ **State of Wisconsin HMIS Steering Committee**

Name	Agency	City / County
Mike Fatica	ENTECH ***	Statewide
Jennifer Allen	Forward Service Corporation	Green Bay / Brown
Patti Abbot	Hope House **	Milwaukee / Milwaukee
Linda Teweles	Salvation Army Milwaukee	Milwaukee / Milwaukee
Adam Smith	Porchlight*	Madison / Dane
Aubre Wellens	Shalom Center	Kenosha / Kenosha
Kathie Walker	SDC	Milwaukee / Milwaukee
Mary ClaySantineau	Starting Points	Chippewa Falls / Chippewa
Karen Smith	Western Dairyland	Independence / Trempealeau
Vicki Berenson	WCADV***	Statewide
Joana Hemschemeyer	Waukesha Housing Authority	Waukesha / Waukesha
Faith Holley-Beal	The Women's Center	Waukesha / Waukesha

* Provider Group Administrator (PGA) for Dane County Continuum

** Provider Group Administrator (PGA) for the Milwaukee Continuum

*** Advisory only (*not part of the representative body*)